



DJ-010-001403 Seat No. _____

B. B. A. (Sem. IV) Examination

March – 2022

403 : Human Resource Management - II
(Old Course)

Faculty Code : 010

Subject Code : 001403

Time : 2½ Hours]

[Total Marks : 70

Instruction : Figures to the right indicate marks of each questions.

1 Explain the concept of organizational behaviour, Also write about the importance of the O.b. 14

OR

1 What do you mean by organizational behaviour ? Discuss its nature. 14

2 Define perception. Discuss the perception process in detail. 14

OR

2 Define learning. Elaborate the various principles of learning. 14

3 What is group ? Explain the different types of groups in an organization. 14

OR

3 Explain the term group dynamics. Distinguish between formal and informal groups. 14

4 Write a detail note on importance of industrial relations. 14

OR

4 Explain various participants in industrial relations. 14

5 Explain the various methods of solving industrial disputes. 14

OR

5 Describe the causes and effects of industrial disputes. 14